

2011-29-A
228617

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Inmate Calling Solutions, LLC
Company Name
ICSolutions 210-581-8104
Dba/fka Telephone #
2200 Danbury St.
Mailing Address
San Antonio, TX 78217
City, State, Zip Code
(same)
Business Location
City, State, Zip Code County

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System
Mailing Address: 2 Office Park Court, Ste 103
City, State, Zip Code: Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. **Tim McAteer**
General Manager (Include address if different than above.)
210-572-9570 / 210-832-8915 / tmcateer@keefegroup.com
Telephone Number Facsimile Number E-mail Address
- B. **Silvia Castillo**
Customer Relations /Complaints Representative (Include address if different than above.)
210-477-7381 / 210-832-8915 / scastillo@icsolutions.com
Telephone Number Facsimile Number E-mail Address
- C1. **Ken Dawson**
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
210-581-8104 / 210-832-8915 / kdawson@icsolutions.com
Telephone Number Facsimile Number E-mail Address
- C2. **800-464-8957**
Customer Contact (Toll Free Number)
- D. **John Geotsch**
Engineering Operations (Include address if different than above.)
210-581-8105 / 210-832-8915 / jgeotsch@icsolutions.com
Telephone Number Facsimile Number E-mail Address
- E. **Mike Kennedy**
Test and Repair (Include address if different than above.)
210-581-8106 / 210-832-8915 / mkennedy@icsolutions.com
Telephone Number Facsimile Number E-mail Address

RECEIVED
MAY 12 2011
PSC SC
MAIL / DMS

F. **Mike Kennedy**
Emergencies (During non-office hours)
210-581-8106 / **210-832-8915** / **mkennedy@icsolutions.com**
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. **Ken Dawson**
Regulatory Officer (Include address if different than above.)
210-581-8104 / **210-832-8915** / **kdawson@icsolutions.com**
Telephone Number Facsimile Number E-mail Address

H. Dual Party Mailings (Name)
Mailing Address
Telephone Number / Facsimile Number / E-mail Address


I. Interim LEC Fund Mailings (Name)
Mailing Address
Telephone Number / Facsimile Number / E-mail Address

J. **Ken Dawson**
Universal Service Fund Mailings (Name)
2200 Danbury St. San Antonio, TX 78217
Mailing Address
210-581-8104 / **210-832-8915** / **kdawson@icsolutions.com**
Telephone Number Facsimile Number E-mail Address

K. **Ken Dawson**
Gross Receipts Mailings (Name)
2200 Danbury St. San Antonio, TX 78217
Mailing Address
210-581-8104 / **210-832-8915** / **kdawson@icsolutions.com**
Telephone Number Facsimile Number E-mail Address

L. Lifeline Mailings (Name)
Mailing Address
Telephone Number / Facsimile Number / E-mail Address

Ken Dawson
This form was completed by (print name)
Director, Contracts & Regulatory
Title


Signature
3/14/2011
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

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